



Common reasons for unpaid balance

- Financial Aid reduced or reversed
- Payment Plan default
- Third Party Payment reversed
- Classes added after 100% drop deadline not dropped and not paid for or withdrawing from classes after 100% drop deadline

Question: How can I avoid having my financial aid reduced or reversed?

Answer: You must attend classes and maintain a GPA of at least 2.0 (a C average). You must be aware of the regulations regarding financial aid. See www.wccnet.edu/financialaid

Your unpaid balance will not disappear – you need to take ownership and take the steps necessary to resolve it. We're here to help. Call (734) 973 3713 or 3620 or email: Collections@wccnet.edu

RESOLVING YOUR UNPAID BALANCE

Step 1

Make an appointment with a collections specialist.

Bring sufficient funds, cash, money order or credit card, for a down payment (at least 10% of your balance).

Step 2

If your balance is caused by a reduction or reversal of financial aid do the following:

- If you are terminated from receiving financial aid at WCC and have not done a financial aid appeal, you should do so immediately – get the Termination Appeal Worksheet at the *forms* link on www.wccnet.edu/financialaid
- If you do not have a FAFSA form on file at WCC, you should submit one immediately – www.fafsa.ed.gov Even if you don't qualify for federal financial aid, the FAFSA is a requirement for other aid or scholarships.
- If you are in default with prior student loans, you must get out of default status as quickly as possible – contact your lender to set up payments.
- To get your lender information and find out how much you owe – go to www.nslds.gov

Step 3

Set up a repayment plan and stick with it. So long as you have an unpaid balance, you will not be able to register or get transcripts at WCC. We will work with you to tailor a plan to your resources. You may have to sit out a semester or two depending on your balance.

Step 4

Don't give up! If you have unexpected roadblocks, contact us and we'll work with you.