

Motorcycle Safety: Basic Rider Course eCourse Frequently Asked Questions

What is the on-line eCourse and why do we have it?

The eCourse is the mandatory pre-course assignment that every WCC Basic Rider Course student must complete before the first session of their Basic Rider Course.

Motorcycle Safety Foundation (MSF) has updated their curriculum for the Basic Rider Course to include this on-line pre-course assignment. The eCourse emphasizes the basic knowledge and concepts of riding a motorcycle. By covering key components of basic motorcycle operations prior to class (e.g. motorcycle controls, riding strategies, etc.) students will arrive at their class ready for their hands-on training.

Who needs to take the on-line eCourse before the start of their Basic Rider Course?

Every student registered for a WCC Basic Rider Course beginning on or after June 24, 2016 must complete the on-line eCourse before the first class session of their Basic Rider Course. This is a required component of the class.

How do I access the on-line eCourse pre-course assignment?

A link to the eCourse will be emailed to all registered WCC Basic Rider Course students at least one week prior to the class start date. Students must complete the eCourse before the start of their class.

What if I do not have computer or internet access?

Is there another way to take the eCourse mandatory pre-course assignment?

The eCourse is the mandatory pre-course assignment that every WCC Basic Rider Course student must complete before the first session of their Basic Rider Course.

The eCourse must be taken on-line.

Students without computer or internet access may use computers at a local public library or may come to WCC and use the computers in WCC's library during normal library hours to access and complete their eCourse before the start of their class.

I don't have an email account. Can I take the eCourse without an email address?

You must have an email address to register for the eCourse on MSF's web site. WCC needs your email address so we can email you the link to the eCourse that allows you take to take the eCourse for no additional charge.

You can get an email account and email address for free by signing up for a Google Gmail account or a similar account through other providers. Update your WCC profile with your email address.

I share an email address with someone. We both want to take the class. Can we?

Each person must have a unique email address to register with the MSF for their eCourse. If someone has already registered for an eCourse with MSF using your email address, then MSF may not allow you to register for their eCourse using that same email address. You may need to get another email address



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How long does the eCourse take to complete?

The eCourse assignment will require a minimum of 3 hours to complete. Students have the option of working on their eCourse at a slower pace, of repeating segments of their eCourse, or of completing their eCourse in multiple sittings.

Can I use my smart phone or tablet to access the eCourse?

Probably not. Per MSF, the eCourse is not compatible with iPads or other tablets, and is not optimized for mobile phones.

What do I need to do after I've successfully completed my eCourse?

After you have successfully completed your eCourse, print the completion certificate, verifying that your name and the completion date are correct. Bring the printed MSF eCourse completion certificate to your first class session. You must have your MSF eCourse completion certificate at the start of your class.

What happens if I don't complete my eCourse or don't bring my eCourse completion certificate to the first class session?

You will not be allowed to participate in your class if you have not completed your eCourse or do not have your MSF eCourse completion certificate at the first session of your class.

No refund will be given to a student who have not completed their eCourse or brought their eCourse completion certificate to the first class session of their class.

Students who have not completed their eCourse or brought their eCourse completion certificate to the first class session of their class will not be allowed to transfer their registration to another class.

How long is my MSF eCourse complete certificate valid for?

The eCourse certificate states that it is valid for 30 days from the date of completion of the eCourse. Washtenaw Community College, and most other Michigan grant funded rider training programs using the updated MSF Basic Rider Course curriculum, will recognize your completion certificate as valid for up to 60 days after completion of the eCourse.

I am having problems accessing the eCourse or printing the completion certificate. Can WCC help me?

The eCourse is owned and operated by Motorcycle Safety Foundation. MSF provides support for the eCourse. See the Basic Rider Course eCourse Instructions via the link on the class description page on WCC's web site. The Instructions include information about how to contact MSF for tech support with the eCourse.



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The class that I want to take is full. Can I walk-in to the first class session and see if any no-show seats are available?

Only students with a valid WCC retake form from a previous Basic Rider Course or a valid MSF eCourse completion certificate can attempt to walk-in to a Basic Rider Course. This is a change from previous years. Students with a retake letter or valid eCourse completion certificate should come to class and check in with the instructor before the start of the first class session. If there are more retake/walk-in students than there are no-show seats available, then precedence is determined by student placement on the aggregated wait list for the class.

Is there an extra charge to take the eCourse? The MSF website shows a fee for the eCourse.

The cost of the MSF eCourse is included in the class fee that you'll pay WCC when you register. WCC will email you a specific link and unique code for the eCourse at least one week prior to the class start date. If the MSF eCourse website does not change the eCourse fee to \$0.00 after you type in your unique coupon code during the MSF eCourse registration process, DO NOT use your credit card to pay MSF for their eCourse. Go back through MSF's eCourse registration process and figure out where you went wrong and try again. Be sure to type the MSF eCourse coupon code correctly.

I've paid my class fee. Can I get my eCourse code now?

No. WCC will email the link to all students in the class at least one week prior to the class start date. We process these emails on a class by class basis. Check your email periodically for the email from WCC that will include your eCourse code.

If I purchase an eCourse from MSF's web site, will WCC refund me the eCourse fee that I paid to MSF?

No. If you want to take the eCourse with no additional cost beyond the WCC class fee, then you'll have to wait until you receive your email from WCC with your eCourse link and code.



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